



How to configure caller recognition and screen-pop for:

## QuickBooks

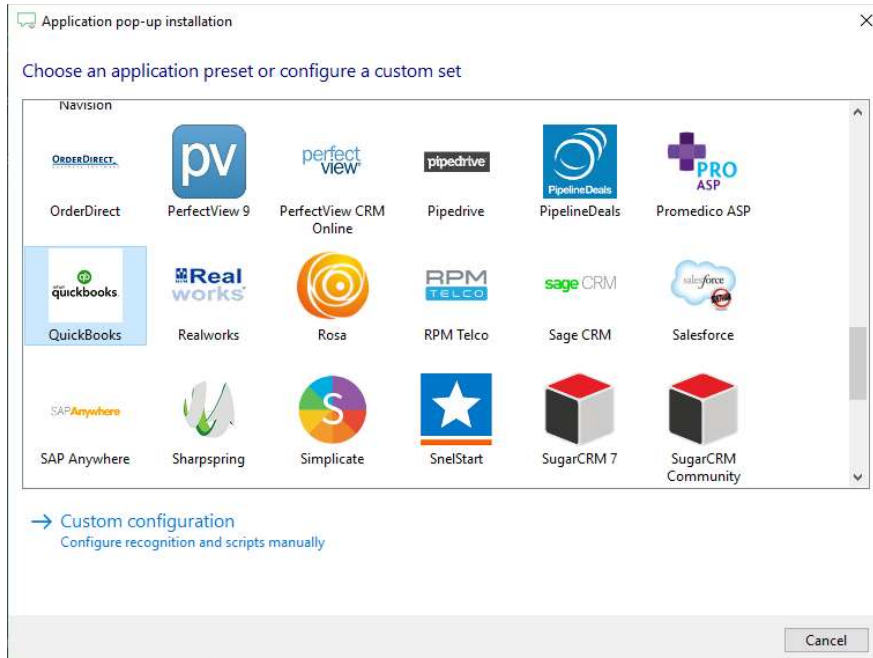
Supported versions: QuickBooks  
Contact replication method: REST API  
Screen pop method: Uri

### Prerequisites

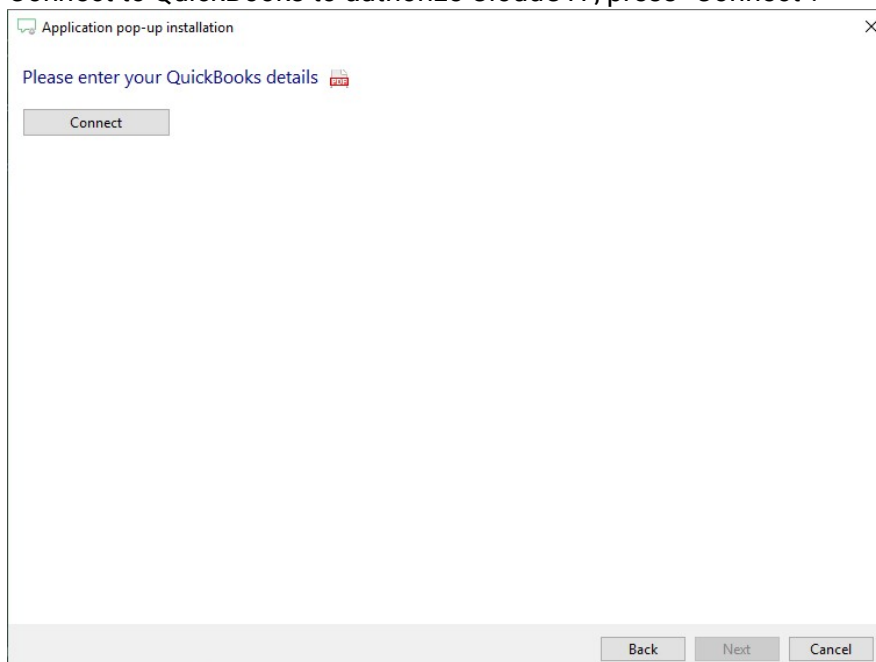
The QuickBooks API is used for contact data replication. To enable this, the Recognition Update service must be authorized via OAuth 2.0 to access QuickBooks.

## Configuration steps

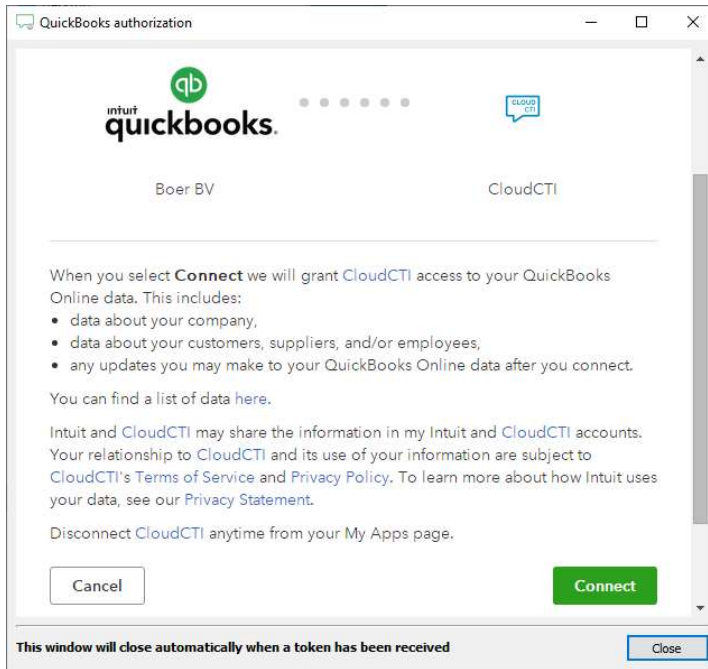
- 1) Start by clicking 'add recognition' in the [Recognition Configuration Tool](#) (this is done automatically if no configuration has yet been configured). From the list of applications, choose 'QuickBooks', as shown below.



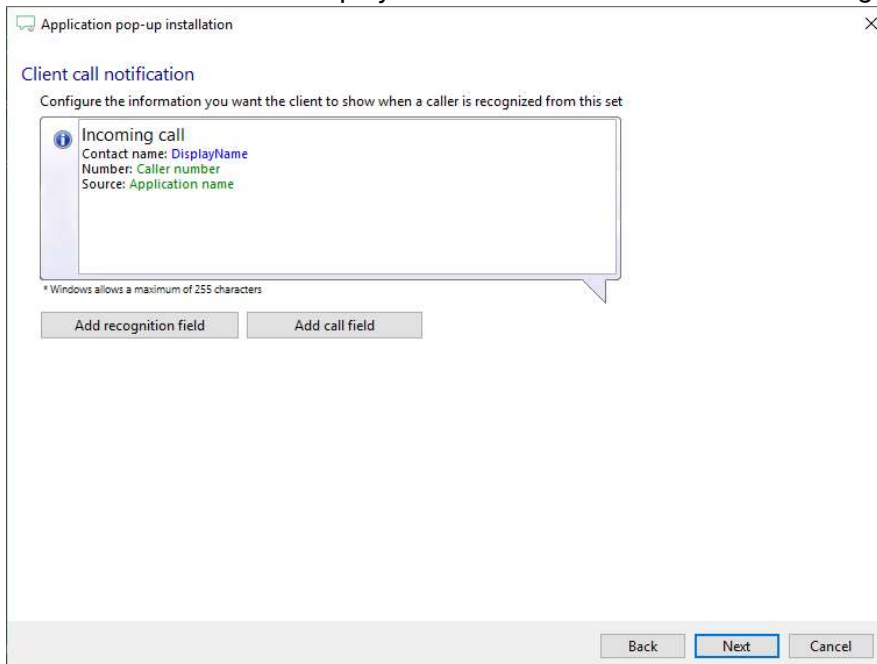
- 2) Connect to QuickBooks to authorize CloudCTI , press "Connect".



- 3) Sign in with your QuickBooks credentials to access the data from your account and click “Connect”.



- 4) Choose which fields to display in the call notification on an incoming call.



- 5) Check the configuration summary and click finish to add the recognition from QuickBooks.

