

How to configure caller recognition and screen-pop for:

Flexkids

Contact replication method: None; Live search via API

Screen pop method: Keystrokes

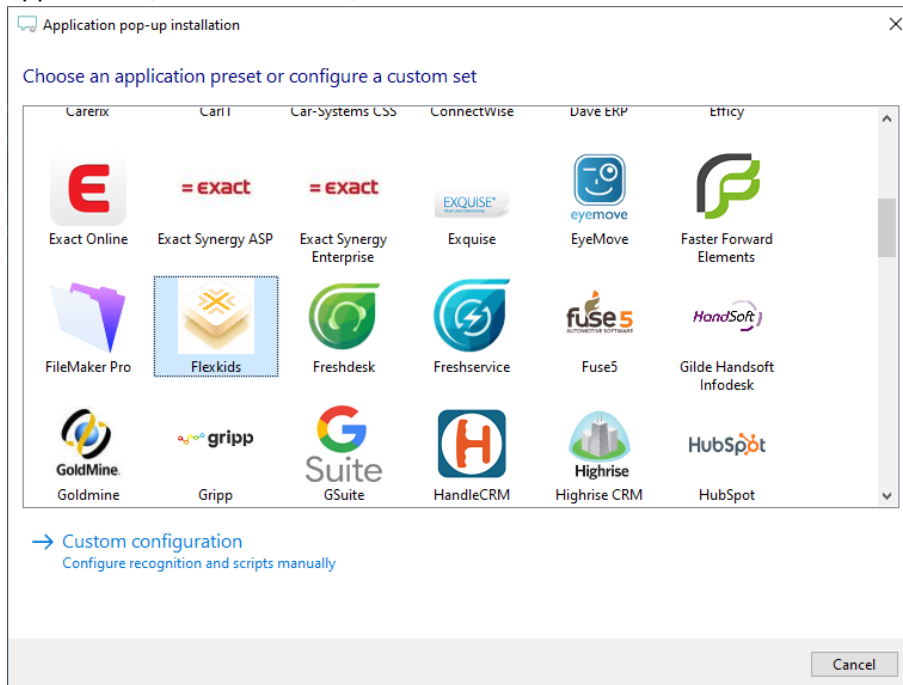
Prerequisites

A connector or employee account with access to <https://hub.uat.flexkids.nl>, see

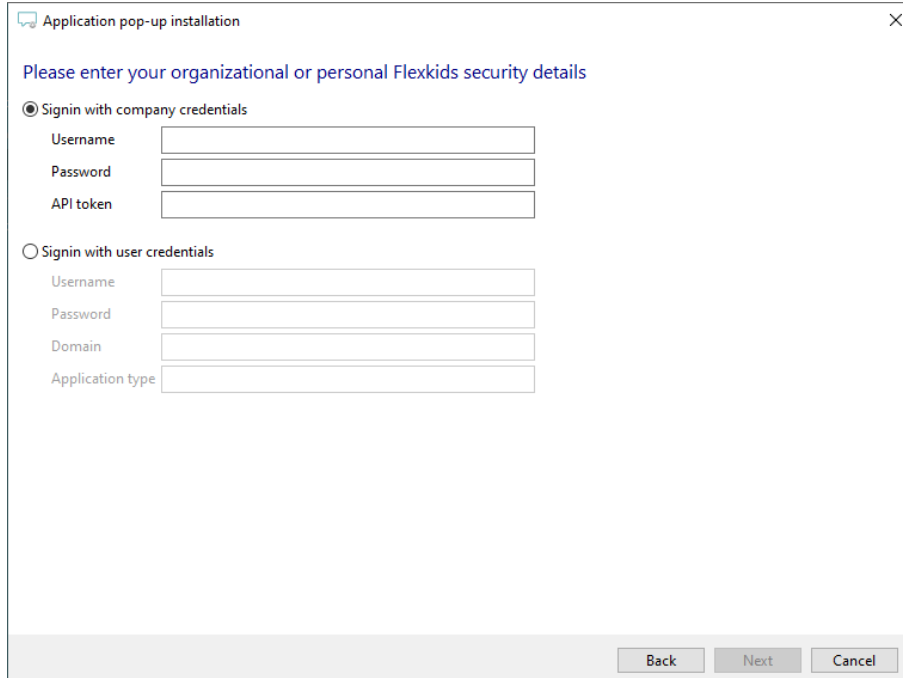
<https://www.flexkids.nl/blog/40/de-api-van-flexkids-heet-hub.html>

Configuraton steps

- 1) Start by clicking 'Add application' in the Recognition Configuration Tool. From the list of applications, choose Flexkids, as shown below.



- 2) Fill in valid credentials and click 'next'.



3) No further settings are required. Click 'finish' to add the integration.

Application pop-up installation

Summary

Application
Flexkids

Recognition
Recognition from Flexkids

Scripts
Show contact:

Back Finish Cancel